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Healthcare Assessment Checklist

➤ THE PURPOSE OF OUR HEALTH-CARE ASSESSMENT CHECKLIST

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When speaking with facilities managers, we often hear how you feel you are more reactive than proactive when it comes to keeping your interior environments at peak performance: struggling to balance competing priorities, depleted annual budgets, and shortages of staff. So much of your organization's success is affected by how patients, visitors, and staff feel and perceive your space. Your facility is a critical component of your organization's success.



Here are some reasons why your healthcare facility can have a positive effect on business outcomes:

➤ Your Facility Can Affect Your Patient Satisfaction Scores

Good patient experience equals higher satisfaction scores which means better outcomes and even reimbursements. Staff happiness and engagement affects patient care. Studies show that higher nurse satisfaction results in the decrease of infection rates.

➤ Better Aesthetics Improve Patient Satisfaction and Mood

Soft, natural color palettes derived from nature, access to natural light, and views to nature lower anxiety levels and improve mood and healing.

➤ The Right Materials Can Hold Up to the Rigors of a Healthcare Facility

Standard materials and finishes can't hold up to the strong chemicals required in today's healthcare environments. Materials that appear worn out give the impression that your facility is not well maintained.

➤ An Updated Facility Can Enhance Your Overall Organization's Perception and Brand

Clear wayfinding, clean, modern finishes, attention to detail, and consistent branding will positively influence the impression patients and guests have of your facility and your organization.

Let's take a look at the relevant categories Four Point Design utilizes to complete our VisionCasting assessment projects.

➤ HEALTHCARE CHECKLIST



As interior design professionals, it is frequent that healthcare facilities will hire us to complete third party assessments. In doing this, we have created a powerful, efficient process; one that includes various categories we know are critical to maintaining your facility's effectiveness and condition. Combining this onsite inventory with our professional evaluation on condition and priority, we have created a tool we call VisionCasting.

For healthcare facilities, here is a list of categories we cover in our VisionCasting Assessment.

RATINGS	
3	Optimum
2	Fair
1	Unsatisfactory

CHARACTERISTIC	BASELINE CRITERIA	RATING	COMMENT
ADA Accessibility	All applicable code requirements are met. Wheelchair accessibility and movement in space is not hindered by equipment, furniture, or clutter.		
Ceiling Finish	Ceiling finish is appropriate for space. Ceiling tiles are clean, undamaged, and fit tight in grid. No grid damage. No drywall damage.		
Functional Adequacy	Space is clean and organized. Space supports intended function of the company. Allows for independent working and collaborating. Technology, power, and data are integrated into the design to support the function.		
Lighting	Light fixtures, levels, and controls are appropriate for each zone. Controls are conveniently placed and intuitive. LED lighting.		
Wall Finish	Wall finish material is appropriate. Walls have no major damage and are free of holes, scuffs, knicks.		
Casework	Material use is appropriate for space. Solid surface material at all sink locations. Caulk joints at backsplash are clean and not cracked. No damage to surface finishes. Handles, locks, and hinges are all functioning correctly.		
Daylight Access	View to natural light from collaboration areas and open workspaces.		
Flooring + Base	Appropriate flooring is installed. Flooring has no major damage, scratches, or stains. No-wax resilient flooring is installed. Rubber base (cove) at least 4" high is installed.		
Aesthetic Considerations	Finish palette is updated and fresh. The space creates a sense of company culture and collaboration.		
Branding + Wayfinding	Branding is consistent with company culture. Wayfinding is integrated into the design. Signage is consistent across building and/or campus.		
Window Treatment	Window treatment is clean and appropriate for function of space.		
Furniture + Upholstery	Adequate furniture for space and use type. All moving parts are functional. Upholstery is clean and undamaged. Wood, metal, and poly finishes are in good condition.		
Artwork	Artwork is installed with appropriate safety hardware and is in good condition. Artwork content supports the company's mission, brand, and culture.		

➤ SO NOW WHAT?



You understand the impact your facility can have on your business and bottom line. There is a way to evaluate your current state that engages leadership and key stakeholders and gives them a fair voice in what is important.

The question now is what to do with this information?

If you don't think you can do it on your own, let's talk further about how we can help.



HO - CENTRAL STERILE



Summary Score:

Although the building has been only in existence for 10 years, the lack of proper maintenance has created some challenging areas that need to be addressed before additional costs are required. This assessment will help you to prioritize those areas.

CHARACTERISTIC	BASELINE CRITERIA	RATING	COMMENTS
Functional Adequacy	Spaces are adequately sized and offer space to allow for some multi functional use. Space is clean and organized.	2	Inadequate space for furnishings and functions.
Daylight Access	View to natural light and outdoor space from lounge.	n/a	Staff lounge was located within the interior of the suite.
ADA Accessibility	All applicable code requirements are met. Wheelchair accessibility and movement in space is not hindered by equipment, furniture, or clutter.	2	Inadequate space for furnishings and functions.
Flooring + Base	Appropriate flooring is installed. Flooring has no major damage, scratches, or stains. No-wax resilient flooring is installed. Rubber base (cove) at least 4" high is installed.	3	Some damage/cracked floor tiles, but overall in good condition.
Wall Finish	Wall finish material is appropriate. Walls have no major damage and are free of holes, scuffs, knicks.	4	Some general wear/tear observed.

Example detail evaluation

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VisionCasting Assessment

For more information, contact us at:
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